

We've been getting a lot of requests for DD214s. Please note, VSCC does not retain veteran records. We would normally help a veteran request a copy from National Personnel Records Center or the relevant branch command. However, NPRC has been closed since last March due to COVID. They are only taking emergency requests at this time for burial, homeless housing, or emergency VA healthcare applications. There are other options to trying to locate a veteran's DD214.

1. Try the town they live(d) in. The veteran would need to be the one requesting, or an immediate family member if you can prove it is for a benefit for the veteran.
2. Try CT Department of Veterans Affairs (this is the state office not federal VA.) While they are working remotely, you can call and leave a message at (860) 616-3685.
3. You may also check the CT State Military Department. They normally house just CT National Guard records, but I have gotten lucky on a few occasions. Directions on how to request records from them can be found at <https://portal.ct.gov/.../Historical.../CTMD-Record-Requests>
4. If the veteran is already receiving benefits from either VA Benefits Administration or VA Healthcare Administration, you might be able to locate a certified copy from them.

Please keep in mind all of these agencies/departments are working remotely and/or have limited staff at this time, so PATIENCE is key. Even with the emergency requests through NPRC there is a 2 - 3-week backlog. If anything changes regarding DD214 requests, we will post here and on our website.